

Health
Services
Research
Centre

HSRC Seminar

The role of board-level clinical leaders in QI

Dr Lorelei Jones, UCL

Monday 13 November

12.00 - 1.15pm, 1.037 Dover Street

Health systems are increasingly holding boards of health care organisations accountable for the quality of care they provide. Previous empirical research has found associations between certain board practices and higher quality patient care; however, little has been known about how boards govern for quality improvement (QI).

In this HSRC seminar, Dr Jones will be discussing findings from her fieldwork, conducted over 30 months in 15 healthcare provider organisations in England, that have analysed implementations and impacts of QI governance, and highlighted characteristics appearing to be particularly enabled and facilitated by board-level clinical leaders.



Dr Lorelei Jones is an anthropologist in the UCL Department of Applied Health Research. Her research looks at the changing social organisation of health care services and professional work in the context of contemporary policy reforms.

The seminar is part of the events portfolio of the Health Services Research Centre

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